

**Pushpanjali College of Education**  
**Papdy, Vasai**



**Grievance Cell Report**  
**2023-24**

## **Members of Grievance Redressal Cell for 2022-23**

1. Chairperson: In charge Principal Sr Delicia Fernandes
2. Secretary: Dr Sheetal Chaudhari
3. Management Representative: Sr Sheeba
4. Staff Representative: Dr Agnes Dcosta
5. Staff Representatives: Ms Sonia Bombacha and Ms Steffi Dcosta
6. Staff Representative: Ms Sunita Pambujya
7. Student Representative: Fr Alex Simon K (Chairperson of S.Y.B.Ed Student Council)
8. Student Representative: Ms. Vijol Rodrigues (Chairperson of F.Y.B.Ed Student Council)

### **Report of the Cell**

- **Orientation to Grievance Redressal Cell:** During the orientation programme, students were oriented to the procedures to be followed in case they wished to convey their grievances.
- **Anti Ragging Mechanism:** On 18 March 2024, an orientation was organised to make students aware of the Anti-Ragging Act. The students were made aware of what kind of behaviour could be considered as ragging. They were also made aware of the punishments such behaviour could attract. The mechanism to report ragging was duly explained. Posters were displayed at strategic places within the college premises.



## Grievances Received

There was one request received in 2023-24. On behalf of the students, one member of the Student Council requested that the students should be permitted to use the printer service available in the college. The Principal In-charge sought clarification and it was conveyed that students needed printouts for assignments, resource material for lessons etc. In such cases, students should be permitted to avail of the printing facility in the college. A decision was taken that such facility could be permitted and nominal charges be taken for the printing. The students agreed to the same and thus the request made was duly resolved.

*Dr. Fernandes*  
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